

## QUALITY POLICY

Rex Procter and Partners and RPP Management Ltd and RPP Asbestos Services Ltd are dedicated and committed to uphold a reputation for providing client focused Construction, Property and Cost Consultancy Services to both Public and Private Sector Industries.

Investment in our people supports a service that meets client's specified requirements in a timely manner.

We are fully committed to comply with the requirements of the latest ISO 9001 Standard and to continually improve the effectiveness of our Quality Management System covering all areas of our business taking into account the context of our organisation and relevant interested parties.

This policy provides a framework for establishing and reviewing our objectives which align to the business vision set for 2024. Our current objectives focus on:

- 1. DEVELOPING A NATIONAL BUSINESS
- 2. BUSINESS DEVELOPMENT
- 3. PROJECTS MAINTAINED AND COST POSITIVE
- 4. INCREASED COMMUNICATION
- 5. CLAIMS MANAGEMENT
- 6. BEST PRACTICE
- 7. CONTINUING PROFESSIONAL DEVELOPMENT

Objectives are detailed at:

<u>Technical Reference Material - Quality Manual - All Documents (sharepoint.com)</u> <u>Quality - Business Objectives - All Documents (sharepoint.com)</u>

These objectives are used as a basis to measure and improve our performance ensuring compliance with client's specified requirements and our business vision.

The Quality Director has overall responsibility for the effectiveness of the quality management system and all employees understand how their job roles contribute to the effective implementation of our business activities. The Group Business Manager has assigned responsibility from Quality Director for day to day management of the quality management system.

The business complies with relevant legislative and regulatory requirements relating to the business operations.

This policy reflects the current business structure, size and operation. However, this policy is reviewed for continuing suitability during our management meetings.

## **David Williams**

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Quality Director On Behalf of the Executive Board